

## AWARDS SCHEME FOR EXEMPLARY IMPLEMENTATION OF e-GOVERNANCE INITIATIVES

### IX) NAME OF CATEGORY: 'INNOVATIVE USE OF ICT BY CENTRAL GOVERNMENT PSUs'

#### Name of the Project

MOBILE WEBSITE (For [www.vizagsteel.com](http://www.vizagsteel.com)) & MOBILE APPLICATIONS (RINL Employee Information System, RINL Marketing Locator, Quality Complaints tracking System, Hotel Search system, Marketing e-auctions System)

#### 1. Coverage – Geographical and Demographic:-

##### (i) Comprehensiveness of reach of delivery centres,

1. The mobile version of the [www.vizagsteel.com](http://www.vizagsteel.com) website is a concrete step towards the realization of this idea. The internet website being made available in a mobile compatible version, provides an enriched experience to the users who can now access it from their mobile phones at touch of finger. So, getting the official website of an organization in mobile at finger tips, is like making the face of the organization more familiar to the world, reaching out to people in a more friendly and more easily accessible mode.
2. The Android application called Marketing Locator has been a major step in bringing the information pertaining to the marketing network of the organization (already available in the organization's internet website) to Android devices of the users. It can come to the help of the top brass officials to the foot soldiers of the organization who very frequently might require such information.
3. The Android application called Quality Complaints Tracking System has been a major step in bringing the information pertaining quality complaints to the mobile devices of our customers.
4. The Android application called Hotel Search has been a major step in bringing the Company approved list of hotels to the mobile devices on android platform. This helps in a big way to the employees who are travelling due to their official task.
5. The Android application called E-auction has been a major step in bringing the e-auctions being conducted to the mobile devices on android platform. This helps in a big way to the customers and vendors whom are travelling due to their official task.
6. The Android application called Employee Information System has been a major step in bringing the Employee related pay and personnel data to the mobile devices on android platform. This helps in a big way to the employees whom are travelling due to their official task.

##### (ii) Number of delivery centres

In all mobile devices the website and the android apps are available

##### (III) Geographical

- a) National Level : No of states covered
- b) State/UT Level: No of districts covered.
- c) District Level: No of blocks covered.

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Please give specific details.

In all mobile devices the website and the android apps are available from any devices and from any geographical location.

(iv) Demographic spread (percentage of population covered)

All employees, Customers and Vendors of the organization.

**2. Situation Before the Initiative** (Bottlenecks, Challenges, constraints etc with specific details as to what triggered the Organization to conceptualize this project)

1. The website [www.vizagsteel.com](http://www.vizagsteel.com) was available in a layout suitable for browsing in computer screen. Hence the visitors to the website had to face problem in browsing the website through their mobile devices.

2. The Marketing Office information was available in the website .So the users needed to visit the website to access that data.

3. The Quality Complaint Tracking System was in the website [www.vizagsteel.com](http://www.vizagsteel.com) and any access to it had to be through the same only.

4. The Hotel search Application was available in the LAN and could be accessed only by the users connected to the LAN. This posed a severe restriction on the users who wanted to access the application from any place and at any time.

5. The Employee Information System was also having its accessibility restricted to the users of RINL LAN and hence was suffering from the same short-coming as mentioned in pt. no 4.

6. The Marketing e-auction details were available in the website [www.vizagsteel.com](http://www.vizagsteel.com). So any access to it had to go through the website.

Our endeavor is to complement the existing system by giving them easy, ready, quick accessibility with enriched user experience coupled with accuracy, security and robustness

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**3. Scope of Services/ Activities Covered** (Relevance of choice of application for clients/ PSU, extent of e-enablement in terms of number of processes/services, extent to which step in each service/process have been ICT-enabled #)

The website [www.vizagsteel.com](http://www.vizagsteel.com) is the only website of the organization and hence is the only means in which the organization can communicate with the rest of the world over the web. In current day scenario, when internet browsing through mobile devices has gained so much impetus, it is but obvious that a mobile website is of utmost importance.

The Data regarding the Employee Pay & Personnel Profile, Marketing Network ,Quality Complaints, details of Company approved Hotels ,upcoming e-auctions etc. are such that that users might need ready and easy access to these round the clock ,be at any place. Hence it was relevant to make these data available to them at their fingertips through our endeavor to bring the same down to their mobile devices.

### 4. Strategy Adopted

(i) The details of base line study done,

In order to develop the mobile website of [www.vizagsteel.com](http://www.vizagsteel.com), the base line study consisted of identification of the modules of the website with maximum no of registered hits through a rigorous statistical analysis of the hits to the website.

Thorough study was made so as to find out the applications (available in intranet and internet) which are most frequently accessed by the users. Study of the latest trends in Mobile application Development was undertaken and ways were devised so as to couple those technologies with the our applications and align them our users' need.

(ii) Problems identified

In order to develop the mobile website of [www.vizagsteel.com](http://www.vizagsteel.com), the problem was to encapsulate the entire data displayed in the original website in a miniature form in mobile browsing friendly look. This posed a serious challenge, as data had to be presented in a compressed yet comfortably visible form.

The development of the mobile applications needed access of some data that were earlier stored in database servers connected only to the LAN. Hence the biggest challenge was to get the updated data accessed by applications outside the LAN.

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### (iii) Roll out/implementation model,

In Mobile website of [www.vizagsteel.com](http://www.vizagsteel.com) is hosted in the server and runs in parallel with the original website. It is in continuous sync with the original site.

The Mobile applications also run in parallel to the original applications.

All the applications were developed within the scheduled time frame, tested in all possible mobile devices and finally when found to be successful in all respect; they were kept in the App Store in the website [www.vizagsteel.com](http://www.vizagsteel.com).

### (iv) Communication and dissemination strategy and approach used.):

For delivering the service related to Android Applications an App Store has been developed in the official internet website [www.vizagsteel.com](http://www.vizagsteel.com) of the organization. This App Store acts as a repository from where user can learn about the Android Apps and download them very easily. Initiatives to publicize the newly introduced service have been taken through advertisement of the same in all possible manners.

## 5. Technology Platform used-

### (i) Description,

The Mobile Apps (Marketing Locator & Marketing e-auction) can be categorized as Android Applications intended for devices with Android Operating System. Android is a comprehensive open source platform designed for mobile devices. It is a complete software stack for mobile devices. It is championed by **Google** and owned by **Open Handset Alliance**. Open Handset Alliance (<http://www.openhandsetalliance.com>) is an alliance of about 80+ organizations committed to bring better and more open mobile phones to market.

The Employee Information System, Quality Complaint Tracking System, Hotel Search System are cross Mobile OS compatible Apps and are developed using HTML5, CSS3 and JavaScript. The Apps. Make use of pre-existing web service to fetch the contact details as mentioned earlier. So reuse of already existing component has been done in a judicious manner to make use of it in a different context from the user friendly and interactive interface provided by the App (which serves the purpose of sending request to the web service and accepting its response displaying it in a proper format).

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### (ii) Interoperability

The Android Application RINL Marketing Locator & e-auctions are intended to run on any Android device having a minimum of Android version 2.2(Froyo) to a version of latest Android 4.2(Jelly Bean) and the device should be connected to internet.

The Applications Hotel Search and QCS Tracking & Employee Information System are not only limited to providing service to the Android users and goes one step further to deliver services to multiple OS in Mobile devices including the leading ones in the market.

The mobile version of the website [www.vizagsteel.com](http://www.vizagsteel.com) is intended to run on any mobile phone that is connected to internet.

### (iii) Security concerns

The mobile website, in order to provide tighter security is delivered through secure HTTP (HTTPS) protocol. In its popular deployment on the internet, **HTTPS** provides authentication of the web site and associated web server that one is communicating with, which protects against man-in-the-middle attacks. Additionally, it provides bidirectional encryption of communications between a client and server, which protects against eavesdropping and tampering with and/or forging the contents of the communication. In practice, this provides a reasonable guarantee that one is communicating with precisely the web site that one intended to communicate with (as opposed to an imposter), as well as ensuring that the contents of communications between the user and site cannot be read or forged by any third party.

The QCS Tracking and Employee Information System Android App requires users to be authenticated by providing unique combination of user ID and password and thus is effective in filtering out the non-authorized users to access the service.

### (iv) Any issue with the technology used

Nil.

### (v) Service level Agreements (SLAs) (Give details about presence of SLA, whether documented, whether referred etc. #)

Not Applicable.

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### **6.Enhancement of Productivity** (Give details about impact on volume of Transactions handled per employee, Productivity of machines/ resources#)

The mobile version of the website has provided the users with an opportunity to have access to the website even when they are away from their PCs. At any time, be it in home or some other place, the *round the clock* availability of the mobile website at the easiest and the most convenient way has made things much easier for users. Saving of time, effort added with the enriched experience of browsing through the mobile website is among its efficiencies.

The Android application called Marketing Locator by bringing the information pertaining to the marketing network of the organization to Android devices of the users can come to the help of the officials at higher echelon of the organization who very frequently might require such information. Now this information can be delivered in a very .Equipped with such important information, the concerned officials can get themselves enriched and can serve the organization in more effective way. It is obvious that easy availability of information curtails wastage of time and energy which can be better utilized for further improvement of the organization.

The Android Application for QCS Tracking helps the user to access very easily the details regarding his Quality Complaint from his mobile phone at his fingertips in any time of the day from any place. Similarly the Hotel Search App provides convenient access to information regarding the company approved list of hotels in any city .This information being very important, useful and frequently required for Executives of the Organization, who have to undertake frequent official tours, App comes to a lot of use to them.

The e-auction Mobile App provides convenient access to information regarding the upcoming Marketing e-auctions and hence keeps the users updated with the same information.

The Employee information System Mobile Application saves a lot of time and energy of the users by providing them round the clock access to their pay and profile related data at their fingertips.

### **7. Efficiency Enhancement** (Give specific details about the following #)

- (i) Volume of transactions processed
- (ii) Coping with transaction volume growth
- (iii) Time taken to process transactions,
- (iv) Accuracy of output,
- (v) Number of delays in service delivery

(i). Total no of users of the Mobile Applications are around 2000(RINL EIS).Other Mobile apps are also used widely. The Mobile Website for [www.vizagsteel.com](http://www.vizagsteel.com) records thousands of hits per day.

(ii). Sufficient planning for server resources were done to cope with incessantly increasing transaction volume.

(iii). Transactions are processed in OLTP mode. No processing time is needed

(iv). completely accurate output was received

(v). No Delay

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**8. Service Delivery – Business/ Client Centricity** (Give details about improvement in interaction with clients and outcome for clients, relevance of access points, Length and Breadth of services provided online etc. #)

The Mobile website of [www.vizagsteel.com](http://www.vizagsteel.com) has increased the user's ease for accessing the website from mobile devices and hence has been instrumental in reaching out to the users accessing web through mobile devices.

The Mobile Apps have helped the users to access their much required information very easily at fingers touch and thus has saved them lot of energy and time. This has in turn resulted in across the board acceptance of the applications and lot of user satisfaction generated from their use.

**9. Citizen/ Client Centricity** (Give specific details on the following#)

- (i) Impact on effort, time and cost incurred by user,
- (ii) Feedback/grievance redressal mechanism,
- (iii) Audit Trails,
- (iv) Interactive platform for service delivery,
- (v) Stakeholder consultation

(i) The Mobile Website provides the user rich experience while browsing the website in their mobile devices. The Mobile Apps have helped the users access their much required data at any time, from any place using their mobile Devices by the touch of finger.

(ii) The mobile website and the Mobile Applications have generated highly positive feedback, appreciated by one and all and used widely by users.

(iii) The tracking of user base has been kept in place for some of the mobile applications.

(iv) The mobile website and the mobile applications are entirely interactive in nature.

(v) All the stakeholders were consulted duly.

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### **10. User convenience** (Give specific details about the followings #)

- (i) Service delivery channels (Web, email, SMS etc.)
- (ii) Completeness of information provided to the users,
- (iii) Accessibility (Time Window),
- (iv) Distance required to travel to Access Points
- (v) Facility for online/offline download and online submission of forms,
- (vi) Status tracking

(i) The Mobile Website is accessible through all mobile devices with internet connectivity. The Mobile Apps (RINL-EIS, QCS Tracking System and Hotel Search System) are supported by multiple mobile Operating Systems including all the leading ones in the market. The RINL Marketing Locator and Marketing e-auction Mobile App run Android mobile devices.

(ii) Complete and comprehensive and latest updated details are provided to the users in the mobile website as well as all the mobile apps

(iii) The website and the apps are available to the users 24\*7 from any place.

(iv) The website and the apps are available in the mobile phones and hence at always at the fingertips of the users.

(v) The Comprehensive account of the user base of the RINL EIS App is available.

### **11. Innovation** (Give details on how the usage of technology is exemplary, any use of new and emerging technology, impact on number of steps required, Identification and removal of bottlenecks/ Irrelevant steps etc. #)

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12. **Defined and Achieved outcomes** (Give details about extent of improvement in terms of organizational objectives, output targeted in the beginning of the project and output achieved, extent to which the project is able to reach/ fulfill the requirements of planned beneficiaries etc. #)

(i)The Mobile Website was developed with the aim of providing the users who browse the website from their mobile devices ease of use. The purpose has been fulfilled absolutely and users are provided with an enriched experience while browsing the website.

(II)The Mobile Applications intended to bring the concerned services to the users through their mobile devices and hence reduce their time and effort to obtain their much required data. The purpose has been fully served by the applications.

13. **Sustainability** (Give details about sustainability w.r.t. technology (technology used, user privacy, security of information shared-Digital Signature/ Encryption etc. #), Organization (hiring trained staff, training etc.#), financial (Scope for revenue generation etc. #):

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### 14. Adaptability Analysis

- (i) Measures to ensure adaptability and scalability
- (ii) Measures to ensure replicability
- (iii) Restrictions, if any, in replication and or scalability
- (iv) Risk Analysis

(i) All necessary plans were made and steps taken to ensure adaptability and scalability of the applications.  
(ii) All measures have been taken to ensure replicability of the applications.  
(iii) Nil.  
(iv) Risk analysis is done rigorously and measures have been taken to ensure that proper risk mitigation plan is in place to deal with any adverse situation

### 15. Comparative Analysis of earlier Vs. new system with respect to the BPR, Change Management, Outcome/benefit, Change in legal system, rules and regulations

Earlier there was no means to access such information through mobile devices. Access information was only possible through traditional means.  
This new initiative has enabled the concerned user an access to critical information at their finger tips through mobile devices.  
Through this mobile website and developed mobile applications the ease of information access has been greatly improved.

### 16. Result Achieved/ Value Delivered to the beneficiary of the project-(share the results, matrices, key learning's, feedback and stakeholders statements that show a positive difference is being made etc.):

- (i) **To organization**
- (ii) **To citizen**
- (iii) **Other stakeholders**

A lot of information which was earlier available only in the internet was given an alternate access through the Mobile Application. This not only provided an easy means for the users to access those data at the easiest but also it acted as a stepping stone towards incorporating a new technology for the benefit of the organization. The Mobile Website has been a major step in bringing out the website in very mobile friendly look so that it becomes immensely helpful for the users who access the website from mobile devices. This in turn increases the popularity of the website and attracts more visitors to it. Hence the organization is benefited out of the process.

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17. Extent to which the Objective of the Project is fulfilled-(benefit to the target audience i.e.G2G, G2C, G2B, G2E or any other, size and category of population/stakeholder benefited etc.):

These Applications have benefited the top brass officials to the foot soldiers by getting their most accessed and most frequently needed data to their mobile devices through applications running on their mobile phones. Now all their required data is at their finger's touch.

The Mobile Website has benefited the users who access the website through their mobile devices a lot by providing them an enriched experience.

18. Other distinctive features/ accomplishments of the project:

1. Better and improved services to employees with reduced lead time.
2. Access to most required information at any time, any place from mobile devices.
3. Higher satisfaction of the former employees of the organization.

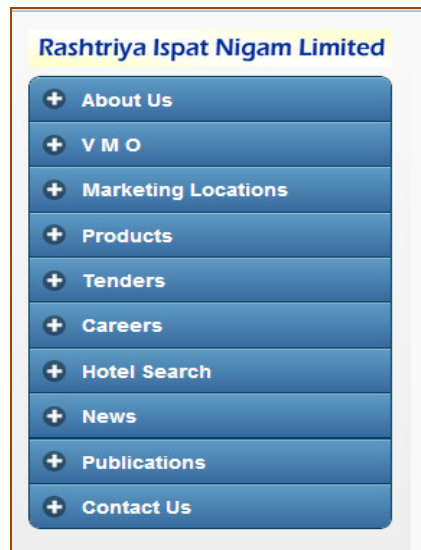
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## Annexure to Application form for National Award for eGovernance 2014-15

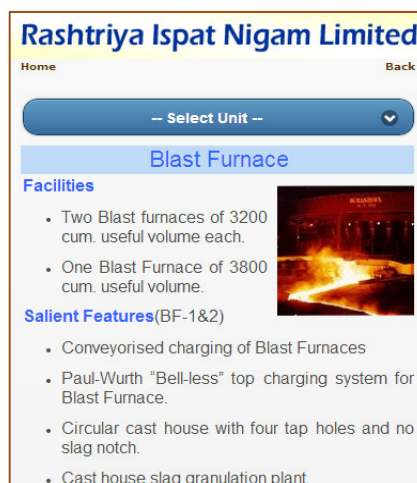
Screen-Shots of few important features of *Mobile Website(for www.vizagsteel.com)* and *Mobile Apps(Mobile Employee Information System, RINL Marketing Locator, Quality Complaint Tracking System, Hotel search application, Marketing E-auctions)* of *Rashtriya Ispat Nigam Limited*

### Mobile Website (for www.vizagsteel.com)

1. Home Page with all navigation link presented in form of a easily accessible menu system.



2. The Infrastructure Page under About Us section provides overview of the Infrastructure present in RINL.



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3. The Vision, Mission and Objectives are clearly expressed in the VMO section.

**Rashtriya Ispat Nigam Limited**

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**Objectives**

- Stabilise 6.3Mt by 2014-15 with the mission to expand further in subsequent phases as per Corporate Plan
- Revamping existing Blast Furnaces to make them energy efficient to contemporary levels and in the process increase their capacity by 0.5 Mt each, thus total hot metal capacity to 7.5 Mt by 2015-16
- Achieve higher levels of customer satisfaction
- Vibrant work culture in the organization
- Be proactive in conserving environment, maintaining high levels of safety & addressing social concerns

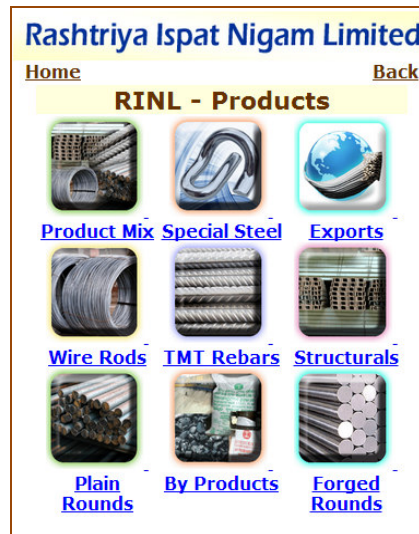
4. The Marketing Locations Subsection encapsulates details about Marketing Network of RINL spread all over the country.

RINL NETWORK	
Regional Offices & other divisions	
Branch Sales Offices	Stockyards
Retailers	District Level Dealers
Consignment Sales Agencies	
Rural Dealers	
REGIONAL OFFICES	
Regional Office: Andhra, Visakhapatnam	
Regional Manager	SHRI P ESWARAIAH, DGM(Mktg)& Regional Manager (Andhra) - Retail Sales
Address	RASHTRIYA ISPAT NIGAM LIMITED, Visakhapatnam Steel Plant, Room No.250, C Block, Main Administrative Building, Visakhapatnam
E-mail	roandhra@vizagsteel.com
Telephone No.	0891-2700274
Cell No.	8332983252
Fax No.	0891-2518316
Regional Office: Andhra, Visakhapatnam	
Regional Manager	Shri GUNAJIT ROY, DGM(Mktg)& REGIONAL MANAGER(AR)-PROJECT SALES
Address	RASHTRIYA ISPAT NIGAM LIMITED, Visakhapatnam Steel Plant, ROOM NO.254, C-BLOCK, MAIN ADMINISTRATION BUILDING, VISAKHAPATNAM
E-mail	roandhra@vizagsteel.com
Telephone No.	0891-2706944
Cell No.	7893077883
Fax No.	0891-2518316
Regional Office: East, Kolkata	
Regional Manager	SHRI SHIVANAND, DGM(Mktg)& Regional Manager (East)
Address	RASHTRIYA ISPAT NIGAM LIMITED, Visakhapatnam Steel Plant 1, ACHARYA J.C. BOSE ROAD, Kolkata
E-mail	roeast@rediffmail.com, roeast@vizagsteel.com
Telephone No.	033-22820049, 033-40033802
Cell No.	9007583437
Fax No.	033-22827896

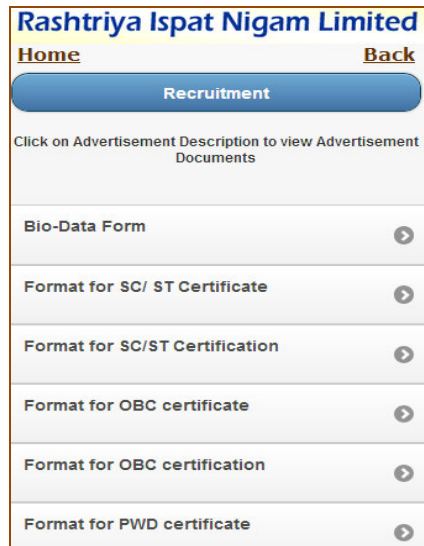
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5. The Product Details are presented in the Products Subsection.



6. The Career section gives details of the career opportunities with RINL.



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7. The News section provides information about the latest news and press releases regarding RINL.

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**Press Releases**

**27/08/2014** - Pat for RINL for Effective Implementation of Official Language  
**25/08/2014** - Sri TVS Krishna Kumar Assumes Charge as New Director (Finance) at RINL  
**25/08/2014** - Mega Walkathon Event Organised for Special Children in Ukkunagaram  
**19/08/2014** - Dr GBS Prasad elected as Chairman of NIPM  
**16/08/2014** - RINL - A Widely Recognised Organisation for Innovative Work Culture: Sri P Madhusudan, CMD  
**14/08/2014** - RINL bags award for successful implementation of ERP  
**11/08/2014** - Modern Women are Very Good at Multi-tasking  
**01/08/2014** - Sri D N Rao assumes charge as Director (Operations) of RINL  
**30/07/2014** - Steel Secretary Inaugurates Upgraded Blast Furnace 1 – GODAVARI & Sinter Heat Recovery Power Plant at Vizag Steel Plant  
**26/07/2014** - GNANA Award Certificates presented for innovative Work  
**22/07/2014** - RINL Bags "Ispat Suraksha Puraskar Awards"

8. The Publications gives details of the in-house publication Of RINL.

**Rashtriya Ispat Nigam Limited**  
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**Ukkuvani**

- Ukkuvani - 2013, Oct-Dec
- Ukkuvani - 2013, Apr-Jun
- Ukkuvani - 2013, Jul-Sep
- Ukkuvani - 2013, Jan-Mar

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9. The Names and the Contact Details of the members of the Board of Directors as well as the Senior Officials are provided in the Contact Us section.

**Rashtriya Ispat Nigam Limited**  
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CONTACT US  
Corporate Office  
**P. Madhusudan**  
Chairman cum Managing Director  
Tel: 91 - 891 - 2518301/360  
**D N Rao**  
Director (Operations)  
Tel: 91 - 891 - 2518281  
**T.K. Chand**  
Director (Commercial)  
Tel: 91 - 891 - 2518370  
**Dr. G. B. S. Prasad**  
Director (Personnel)  
Tel: 91 - 891 - 2518335  
**P. C Mohapatra**  
Director (Projects)  
Tel: 91 - 891 - 2742550



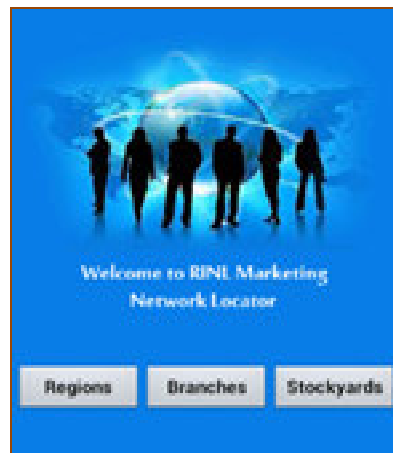
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## Mobile Applications

### RINL Marketing Locator

1. The application gives details of the Marketing Network of RINL consisting of Regional offices, Branch Sales Offices and Stockyards.



2. Regions Section gives contact details of the Regional Office along with the Officer in charge of that Office.

RINL Mktg Network

Select Region

Andhra

Regional Office

Andhra, Visakhapatnam	
Executive	Shri GUNAJIT ROY, DGM(Mktg)& REGIONAL MANAGER(AR)-PROJECT SALES
Address	RASHTRIYA ISPAT NIGAM LIMITED, Visakhapatnam Steel Plant ROOM NO.254, C-BLOCK, MAIN ADMINISTRATION BUILDING VISA KHAPATNAM ANDHRA PRADESH-530031

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3. Branches Section gives contact details of the Branch Sales Office along with the Officer in charge of that Office.

RINL Mktg Network

Select Branch

Mumbai

Branch Sales Office(s)

Mumbai

Executive

SHRI S K AGARWAL, Senior Branch Manager

Address

RASHTRIYA ISPAT NIGAM LIMITED, Visakhapatnam Steel Plant  
101, Free Press House, 10th Floor Free Press Journal Road, Nariman Point  
Mumbai  
Maharashtra-400021

E-mail

[mumbai.bso@vizagsteel.com](mailto:mumbai.bso@vizagsteel.com)

Telephone

022-22843750

4. Stockyard Section gives contact details of the Stockyards along with the Officer in charge of that stockyard.

RINL Mktg Network

Select Branch

Agra

Stockyard(s)

Agra

Address

RASHTRIYA ISPAT NIGAM LIMITED, Visakhapatnam Steel Plant  
RINL, Stock Yard, Peerakhar, Shahdara  
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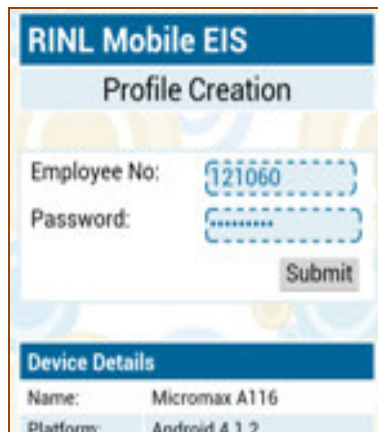
## AWARDS SCHEME FOR EXEMPLARY IMPLEMENTATION OF e-GOVERNANCE INITIATIVES

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### Mobile Employee Information System

The Mobile Employee information system is an application that provides an employee his profile details ,monthly pay,monthly leave details,leave Status,PF Status,SBF Status etc.

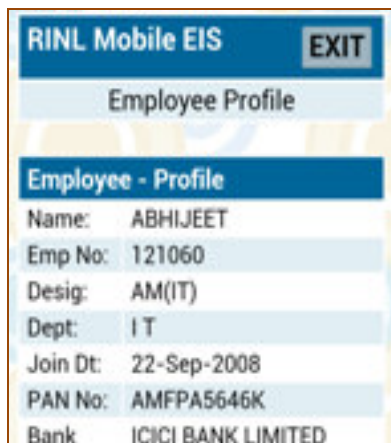
1. It uses EIS password for login.



The screenshot shows the 'RINL Mobile EIS' application interface. At the top, there is a blue header bar with the text 'RINL Mobile EIS'. Below it, a light blue bar contains the title 'Profile Creation'. The main area has a white background with a blue border. It contains two input fields: 'Employee No:' with the value '121060' and 'Password:' with a masked value '\*\*\*\*\*'. A 'Submit' button is located to the right of the password field. Below the input fields, there is a section titled 'Device Details' in a blue bar. Under this section, the following information is displayed: 'Name: Micromax A116' and 'Platform: Android 4.1.2'.

RINL Mobile EIS	
Profile Creation	
Employee No:	121060
Password:	*****
<input type="button" value="Submit"/>	
Device Details	
Name:	Micromax A116
Platform:	Android 4.1.2

2. Profile Details are displayed.



The screenshot shows the 'RINL Mobile EIS' application interface. At the top, there is a blue header bar with the text 'RINL Mobile EIS' and an 'EXIT' button. Below it, a light blue bar contains the title 'Employee Profile'. The main area has a white background with a blue border. It contains a section titled 'Employee - Profile' in a blue bar. Under this section, the following information is displayed: 'Name: ABHIJEET', 'Emp No: 121060', 'Desig: AM(IT)', 'Dept: I T', 'Join Dt: 22-Sep-2008', 'PAN No: AMFPA5646K', and 'Bank: ICICI BANK LIMITED'.

RINL Mobile EIS	
Employee Profile	
Employee - Profile	
Name:	ABHIJEET
Emp No:	121060
Desig:	AM(IT)
Dept:	I T
Join Dt:	22-Sep-2008
PAN No:	AMFPA5646K
Bank:	ICICI BANK LIMITED

## AWARDS SCHEME FOR EXEMPLARY IMPLEMENTATION OF e-GOVERNANCE INITIATIVES

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3. Details regarding Pay, Leave, SBF Status, PF Status are also displayed.

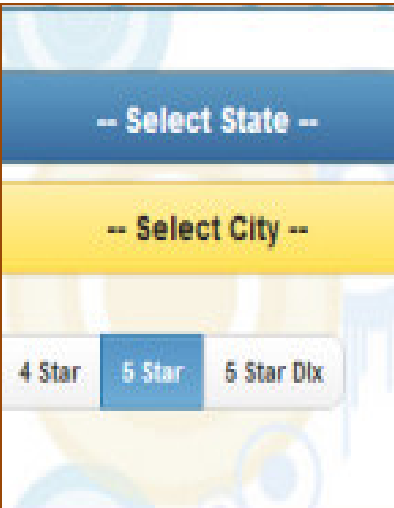


The screenshot shows a mobile application interface for 'RINL Mobile EIS'. At the top, there is a blue header bar with the text 'RINL Mobile EIS' and an 'EXIT' button. Below the header, the title 'Monthly Salary Details' is displayed. Underneath, there is a section for 'Select Month-Year:' with two dropdown menus showing 'AUG' and '2013', and a 'Submit' button. Below this, there is a 'Salary Details' section with a table showing the following information:

Salary Details	
Name:	ABHIJEET
Emp No:	121060
Month:	AUG-2013
Basic Pay:	26420

### Hotel Search System

This application is used for Employees' information of the Company approved Hotels for Official purposes. The Hotels can be searched city and Hotel type.

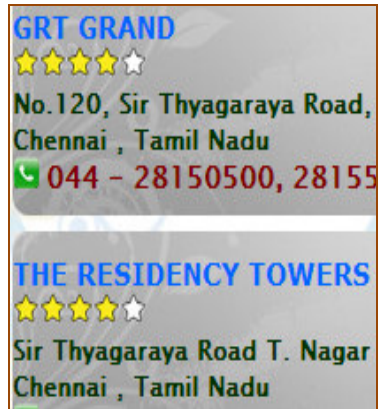


The screenshot shows a mobile application interface for a 'Hotel Search System'. It features two dropdown menus for selection: '-- Select State --' and '-- Select City --'. Below these, there are three buttons for hotel type selection: '4 Star', '5 Star', and '5 Star Dlx'. The '5 Star' button is currently selected and highlighted in blue.

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Contact Details of the list of hotels are viewed as out.



### Marketing E-auction

This Application is intended to benefit the RINL Marketing Customers who want to get the details of the e-auctions conducted by the Marketing Dept. It gives details of the upcoming E-auction of Marketing Products, By-products and Marketing transport e-auctions.



## AWARDS SCHEME FOR EXEMPLARY IMPLEMENTATION OF e-GOVERNANCE INITIATIVES

It gives the details of the upcoming e-auctions of the Marketing Dept. Products.

RMNL Marketing E-Auction

Marketing

Active Auctions

Auction ID: 100007

Auction Title: 1st Forward E-Auction 2014-15 Prime Meta (Pr

Auction Starts On: 26/04/2014 10:00:00 AM

Auction Ends On: 26/04/2014 11:00:00 AM

Auction Location: Cochin

**Details**

Lot No : EAL07001

Block Size:

• Details: Beluar 25mm IS 1784 for 100 D

RMNL Marketing E-Auction	
Marketing	
Date	Auction
26/04/2014	Cochin 1st Forward E-Auction 2014-15 Prime
26/04/2014	Vizhagapattam MKTG/TS/OSD/14-15/EAD3 01.18.04.14

It also gives the details of the upcoming e-auctions of the Marketing Dept. by-Products as well as the Marketing Transport e-auctions.

ByProducts	
Active Auctions	
Date	Auction
26/04/2014	SEA-6 BFG SLAG (FRESH)
26/04/2014	SEA-09 NUT COKE
26/04/2014	SEA-04 COAL CHEMICALS
26/04/2014	SEA-05 LIQUID GASES
26/04/2014	SEA-7 CLACINED LIME FINES(BUNKER)
26/04/2014	SEA-2 BENZOL PRODUCTS
26/04/2014	SEA-8 SOL-110 B HPN

ByProducts

Active Auctions

Auction ID: 100002

Auction Title: SEA-04 COAL CHEMICALS (Itemwise)

Auction Starts On: 26/04/2014 11:00:00 AM

Auction Ends On: 26/04/2014 12:30:00 PM

Auction Location: Vizhagapattam

**Details**

Lot No : CCP-01

Block Size:

• Details: HEAVY CRUDE BENZOLE(HCB)

• Quantity : 85.000

## AWARDS SCHEME FOR EXEMPLARY IMPLEMENTATION OF e-GOVERNANCE INITIATIVES

### RINL Mobile QCS

The service delivered by the Quality Complaint Tracking System App is related to easy availability of details regarding Quality Complaints. It provides the user an interface to enter the Quality Complaint No and displays to the user details like Quality Complaint Description, Quality Complaint Quantity, Nature of Quality Complaint, Current status of Quality Complaint.

It requires users to be authenticated by providing unique combination of user ID and password and thus is effective in filtering out the non-authorized users to access the service.

RINL Mobile QCS	
Profile Creation	
User Name:	<input type="text" value="steelman"/>
Password:	<input type="password" value="*****"/>
<input type="button" value="Submit"/>	
Device Details	
Name:	sdk_x86
Platform:	Android 4.1.1

It prompts the user to provide the Quality Complaint No. that he/she wants to track.

RINL Mobile QCS		EXIT
Welcome <b>steelman</b> [steelman engg and forgings]		
Enter Complaint No:		
<input type="text"/>	<input type="button" value="Submit"/>	
Device Details		
Name:	sdk_x86	
Platform:	Android 4.1.1	
UUID:	d6cc74aedc643234	

## AWARDS SCHEME FOR EXEMPLARY IMPLEMENTATION OF e-GOVERNANCE INITIATIVES

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It shows detailed information regarding the Quality Complaint, as output.

Complaint Quantity:	74.83
Complaint Description:	We are finding seam cracks on the full length of the billets. These cracks are running up to 6-7mm in depth. We request you to please replace this material for us at the earliest.
Complaint Status:	Prima facie